



General Self Storage
Terms & Conditions of Storage
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Terms and Conditions of Storage at General Self Storage

Welcome to General Self Storage! As a committed member of the Self Storage Association of Australasia (SSAA), we adhere to the highest standards of service and compliance in the industry. Below, you will find a summary of our Terms and Conditions based on the standard self-storage license agreement provided by the SSAA. This agreement ensures a secure and legally compliant environment for all our customers and their stored goods. For comprehensive details, we encourage you to review the full agreement.

Purpose of the Agreement

This agreement establishes the legal framework for using our storage facilities, ensuring compliance with applicable laws and maximizing the safety and security of all storers and their belongings.

Definitions

Key terms such as “Account,” “Default,” “Facility,” “Goods,” and others are defined to clarify their meanings and ensure mutual understanding between all parties involved.

Licensing

We grant you a non-exclusive license to access and use your designated storage space during specified access hours for storing permitted items only. This agreement is strictly for storage purposes as detailed within the contract.

Fees

You are required to pay:

- Regular storage fees as agreed upon.
- Any applicable additional fees, including late payment fees or costs associated with default actions.

Customer Obligations



You must:

- Use the space solely for allowed purposes.
- Comply with all facility rules and applicable laws.
- Maintain the cleanliness and security of the storage space.
- Ensure no prohibited items are stored.

Term and Termination

The agreement specifies the storage period and outlines conditions under which either party may terminate the agreement, including provisions for handling defaults, breaches, and other termination scenarios.

Privacy and Data Management

Your personal information is managed according to our Privacy Policy. In certain situations, such as a default or breach of terms, your information may be shared with entities like StorerCheck, as governed by the SSAA's guidelines.

Liabilities and Indemnities

You store your goods at your own risk. You are responsible for any loss or damage and must indemnify General Self Storage against any claims related to your use of the storage space.

Full Agreement

This page provides a summary of the key elements of our terms and conditions. For a detailed understanding of your rights and obligations, please refer to the complete document available at our facility or through our customer service team.

By adhering to this SSAA standard agreement, General Self Storage ensures a safe, secure, and compliant storage experience for all our customers. Should you have any questions or need further clarification, please do not hesitate to contact us. We appreciate your trust in choosing General Self Storage for your storage needs. Thank you for being a valued customer.